



CAPITAL CITY SUPPORTERS GROUP CODE OF CONDUCT

APPROVED BY
THE CAPITAL CITY SUPPORTERS GROUP
AND ALL ITS GOVERNING BODIES



REVISED 01.04.21



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The Capital City Supporters Group (here to referred to as “CCSG”) is an organized supporters group that exists to champion and support Canadian Premier League side Atlético Ottawa and the Canadian National Women’s and Men’s teams. CCSG aims to reinvent what traditional supporters culture is by creating additional excitement for the club with quality digital content throughout the year for the fans by the fans. Our commitment to the our club goes beyond match day as The Capital City Supporters Group is steadfast in doing our part in helping grow the beautiful game and the Atletico brand here in the Dominion City.

Being a member of CCSG implies more than being bound by unwritten rules or conventions of “traditional supporters’ culture.” It means you are a part of something bigger than yourself. It also means CCSG membership in all its forms has a responsibility to help create a positive and inclusive environment on matchday and within our respective communities.

CCSG is a proud to be an all inclusive group that welcomes people from all walks of life. Therefore Racism, discrimination, sexism, homophobia, transphobia, and disrespect towards fellow fans or fans of other teams have no place within CCSG and within its digital programming or content.

How you conduct yourself in and outside the grounds at TD Place or any away Stadium, local or official bar, as well as online—in both words and actions—reflects on CCSG and all of its members.

This includes, but is not limited to:

- Throwing any objects onto the field of play during a match
- Leading, encouraging, and/or participating in inappropriate chants
- Threatening physical harm or physically harming others
- Using racial or sexual slurs, hate speech, or any other disrespectful language aimed at others, both in person and online
- Perpetrating unwelcome sexual advances, sexual harassment or sexual assault.
- Engaging in excessive or repeated drunken, disruptive, or disorderly behavior at events, games, home or watch parties

Even actions of a select few reflect on CCSG and all of its members. It is up to all of us as a collective to ensure that we are steadfast in continuously creating a positive and inclusive environment on matchday and within our respective communities.

If you see individuals acting in a way or ways that violate our code of conduct, let them know, and let CCSG Founders Council know.

CCSG members are expected not participate or encourage behaviour(s) outside of our code of conduct. Any member participating in such behaviour will be held accountable for their individual actions and is subject to removal or suspension from the group.



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CCSG knows that everyone of our members believes in passionately supporting football. Our actions, not at home and on the road, must always aim to be admirable.

Slurs, derogatory language, physical harm and/or threats of physical harm towards anyone are completely unacceptable and will be dealt with in the strictest possible terms. Any member of CCSG who does not follow our “Positive and Inclusive” Code of Conduct is subject to disciplinary action, up to and including removal from the organization, pending an investigation.

We reserve the right to revoke memberships of anyone whose actions violate the letter or spirit of our “Positive and Inclusive” Code of Conduct, at any events in which CCSG participates—whatever the location—and/or online. There will be no refund of membership fees under any circumstances when a member is subject to disciplinary actions.

Additionally, any members subject to disciplinary actions may have their privileges suspended temporarily or revoked permanently.

CCSG Preseident reserves the right to determine the appropriate sanction for each case, pending an investigation by the Founders Council. As a CCSG member, you agree that such decisions are not subject to appeal. All members, including those on Council, are subject to the same standards when investigated for possible violations of the CCSG Code of Conduct.

As a member, you further agree to abide by our zero tolerance policy on any criminal activities while representing CCSG in any capacity, and you agree to immediately report any such occurrence to the nearest Founders Council Member.

As an organization, CCSG is fully committed to cooperating with, reporting to, and answering to any authorities. Civic, Provincial or Federal as well as abroad.

As an Individual YOU are responsible for your own actions as we are responsible for protecting our organization and its members while preserving the passion and positivity of Ottawa’s soccer culture.



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