

Capital City Supporters Group



Capital City Supporters Group Code of Conduct

Modified February 2025

Ottawa, Ontario

Capital City Supporters Group



Preamble

The Capital City Supporters Group (here referred to as “CCSG”) is an organized supporters group that exists to champion and support Canadian Premier League (here referred to as “CPL”) side Atlético Ottawa and the Canadian National Women’s and Men’s teams. CCSG aims to reinvent what traditional supporters' culture is by creating additional excitement for the club with quality digital content throughout the year both for the fans and by the fans. Our commitment to our club goes beyond match day, as The Capital City Supporters Group is steadfast in doing our part in helping grow the beautiful game and the Atlético brand here in the Dominion City.

Being a member of CCSG implies more than being bound by unwritten rules or conventions of “traditional supporters’ culture.” It means you are a part of something bigger than yourself. It also means CCSG membership in all its forms has a responsibility to help create a positive and inclusive environment on matchday and within our respective communities. How you conduct yourself in and outside the grounds at TD Place or any away Stadium, local or official bar, as well as online—in both words and actions—reflects on CCSG and all of its members.

Even the actions of a select few reflects on CCSG and all of its members. It is up to all of us as a collective to ensure that we are steadfast in continuously creating a positive and inclusive environment on matchday and within our respective communities. As an Individual YOU are responsible for your own actions, and CCSG is responsible for protecting our organization and its members while preserving the passion and positivity of Ottawa’s soccer culture. CCSG is proud to be an all-inclusive group that welcomes people from all walks of life. In order to ensure that it remains a safe space for all participants and our community, members will commit themselves to the spirit of this preamble and the following rules and regulations.

Section 1: Inclusivity and Respect

- 1.1. All CCSG Members will abide by standards of respect and decorum when interacting with other members and members of the public.
- 1.2. All CCSG members will refrain from any racist, sexist, homophobic, transphobic or otherwise discriminatory language towards anyone, be that online or in person.
- 1.3. Slurs, derogatory language, physical harm and/or threats of physical harm towards anyone are completely unacceptable and will be dealt with in the strictest possible terms.



- 1.4. Engaging in excessive drunken, disruptive, or disorderly behavior at events, games, home or watch parties will not be tolerated.
- 1.5. Leading, encouraging, and/or participating in inappropriate chants that contradict the code of conduct.

Section 2: Violent Conduct

- 2.1 No CCSG member shall utter threats or do physical harm upon another person.
- 2.2 No CCSG member will throw any objects onto the field of play during a match.

Section 3: Sexual misconduct and harassment

- 3.1 No member will take part in or commit unwelcome sexual advances, sexual harassment or sexual assault of any kind.

Section 4: Game Day and Non-Game Day Activities

- 4.1 No member shall engage in actions that actively disrupt the Game Day Activities of CCSG, be they at TD Place, the Glebe Central Pub, or elsewhere.
- 4.2 When engaging in Game Day activities, members will act to ensure that the game itself is not disrupted, and will conduct themselves in a manner which does not harm the reputation of CCSG.
- 4.3 Members are expected to maintain a reasonable decorum while attending all CCSG events, including showing appropriate respect to staff and hosts, whoever they may be.
- 4.4 Members are also expected to ensure the reasonable safety of themselves and others around them at events by avoiding overly risky behaviour.



4.5 If there is activity during the game that contravene this Code of Conduct or would otherwise be grievous, members are expected to notify the Match Day Officer or another officer of CCSG.

Section 5: Social Media and Online representations

5.1 Members of CCSG shall not engage in any online harmful activity in online forums, particularly areas in which they represent CCSG. This includes but is not limited to targeted harassment, threatening violence, or discriminatory behaviour.

Section 6: Media interaction and Privileged information

6.1 Non-paid and paid members are both expected to notify members of the Founders Council prior to interacting with media if they are speaking on behalf of CCSG.

6.2 Members are permitted to take interviews as themselves speaking only for themselves as members of CCSG, though are still encouraged to connect with the Executive Council in order to help support cross promotional opportunities.

6.3 Non-paid and paid members are both restricted in speaking about upcoming posts, events or content that has not been made public. Sharing of this information may result in disciplinary action (see section 10).

Section 7: Illegal Activity

7.1 Members will abide by CCSG's zero-tolerance policy on any criminal activities while representing CCSG in any capacity.

7.2 As an organization, CCSG is fully committed to cooperating with, reporting to, and answering to any legal authorities. Civic, Provincial or Federal as well as abroad.



Section 8: Duty to Report

8.1 If a member witnesses individuals acting in a way or ways that violate our code of conduct, they are to notify the individual and/or the CCSG Founders Council as appropriate. Additionally, members are expected to report the activity to any other legal authorities if applicable.

Section 9: Disciplinary Action

9.1 Any member of CCSG who does not follow our “Positive and Inclusive” Code of Conduct is subject to disciplinary action, up to and including removal from the organization, pending an investigation.

9.2 We reserve the right to revoke memberships of anyone whose actions violate the letter or spirit of our “Positive and Inclusive” Code of Conduct, at any events in which CCSG participates—whatever the location—and/or online. There will be no refund of membership fees under any circumstances when a member is subject to disciplinary actions.

9.3 Additionally, any members subject to disciplinary actions may have their privileges suspended temporarily or revoked permanently.

9.4 CCSG President reserves the right to determine the appropriate sanction for each case, pending an investigation by the Executive Council. As a CCSG member, you agree that such decisions are not subject to appeal. All members, including those on Council, are subject to the same standards when investigated for possible violations of the CCSG Code of Conduct.